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- He and the Accounting teams are developing a more unified Chart of Accounts that would include best practices for both organizations.
- o A new RFP was being put together for the Shopsø Auditing and Tax Services moving forward.
- o Accounting staff relocations to the second floor of the Bookstore building were being designed and planned over the next few months.
- Both organizations were looking into unifying the IT Trouble Ticketing systems to better achieve more efficient service overall.

Motion to accept the 1st Quarter 2022-2023 Financial Review

M/S Ms. Jain / Dr. Soni

By acclamation the 1st Quarter 2022-2023 Financial Review was hereby approved

G. Executive Director's Report

Dr. Nevin started by providing operational and administrative high-level updates:

- On the Bookstore side, the Leadership Team was looking at future planning activities that would include sales and student trends along with digital access and increased textbook resource options.
- O A new Customer Feedback System had been launched recently at the Residential Dining Hall and Dr. Nevin reviewed these materials with the group which will allow anyone coming into these facilities an opportunity to share their thoughts and feelings with our management staff more directly in the future.
 - ff In that division, recruitment and retention of kitchen staff remains a challenge so Human Resources is working with their team on options of how best to bring in more employees within these departments.

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In terms of current and future priorities, Dr. Nevin discussed the following: