

Faculty Advisory Committee on Technology (FACT)

Minutes

Tuesday, May 5, 2020 11:00 am-12:15 pm via Zoom

1. Call to Order
J. Crussemeyer, C. Dolkiewicz, C. Du, L. Farmer, G.

A map of on-campus Wi-Fi coverage is available online:
<https://map.concept3d.com/?id=1314#!ct/47798,45996,44104>

Special promotions for at-home or mobile internet access:
<http://www.longbeach.gov/ti/digital-inclusion/covid-19-digital-inclusion-community-resources/>

Employees – Microsoft Teams – has more functionality than Zoom. Can do shifts. Accessing campus resources remotely (VPN & Remote Desktop – some conflicts with Zoom). SharePoint Online available for employees. Can access VM remotely. Can redirect your desk phone to another device. All this information is on the help desk page. High Performance Computing (HPC) environment available for things like research. DocuSign available if required – just sign up and easy to do. It is a free service. If don't have internet access at home reach out – they have mobile hot spots. Laptop info was shared by flyers and on COVID site. Question - Is the school able to help faculty boost their internet? You should expect requests. Can check Mobile hot spots out if needed. Check mobile tethering with suppliers for Mobile hot spots as well.

IT support – open tickets, they answer from home. Reduced hours not 24/7. Now M-F 8-5. Limited in person assistance.

Future – Student enhanced collaboration. Implementing - My Beach Intranet – one stop shop for employees and groups can have their own area carved out. More HPC. Student virtual Lab Expansion. Virtual tours in the virtual campus map – added the Japanese garden. Next will do campus tour for incoming students.

6.2 Cuc Du will discuss security efforts

Her role is to develop an info security awareness plan. Privacy, security Hoping to share with her leadership at the end of the month then us when finalized. Working on single system wide audit. Drafted guideline for the Cloud - storing and sharing